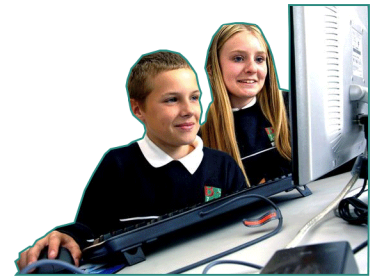


# MC<sup>3</sup> Solutions



## Happy with your current ICT support?

We pride ourselves in offering high quality and professional ICT support to schools in [Merseyside](#), [Lancashire](#) and [Greater Manchester](#). We come highly recommended, and the schools that we currently support will tell you about our excellent reliability, friendliness, communication skills and competence in all aspects of ICT maintenance.

We believe that our support is the best service available, providing a full solution for ICT rather than 'fixing as we go'. Each aspect of our support is tailored to help primary schools - full details of all our features can be found below:



**One technician per school** – Each school is assigned a permanent engineer. All of our engineers hold a current CRB disclosure.

**Certified Technicians** – All our technicians have a minimum of an IT Degree and the majority are A+, Network+ & Microsoft Certified.

**Audit** - To assess your current situation and prioritise areas that need support.

**Maintenance** - On-Site time to maintain, support and develop your network

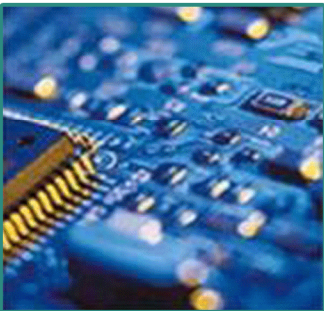
**Planning** - We will assist you in producing an action plan, with targets, timescales and budgeted figures so that there are no surprises in 2 years time!

**Sales** - We can offer you some of the most competitive prices on all your ICT equipment.

**Callout** - On the odd occasion when something goes wrong, we will be on-site within a guaranteed time.

**Free support during OFSTED inspections** - Our technicians work additional hours before an OFSTED visit (free of charge) and are always available on-call during the inspection.

**3 Month Trial Contract** – We are so confident that you will like our service we offer a 3-month trial contract, so you can try our service risk free!!!



All this adds up to a very comprehensive [ICT support](#) package - and our prices are competitive too. With contracts starting from as little as £80 month we can offer you peace of mind, someone to advise you, and, most importantly the ability to do what you are meant to be doing - teaching, not looking after computers.

phone enquiries to 0845 869 7781



MC3 Solutions can assist you with all your IT requirements, we provide a local "one stop shop" dedicated to meeting the identified needs of the client be that an individual, school or small business.

All prices exclude VAT, No Minimum Order Value

Availability and price of items listed are subject to change without notice. E&O Excluded

Registered in England. Registered Office: 5B Wilds Passage, Leigh, Lancashire, WN7 4LL. Registered No 04700200. VAT No 816323055



## Do I Need an ICT Support Contract?

This is one of the questions we get asked frequently- and the simple answer is yes ... but let's qualify that!

### Advantages of an ICT Support Contract:

#### 1. Free Up Valuable Staff

Often the ICT co-coordinator is also the main point of contact for ICT related problems - they are the ICT technician too. This often leads to them being overstretched, and unable to focus on the delivery of curriculum objectives because they are too busy dealing with technical issues. A contract means an ICT technician will be on-site to deal with those technical issues, freeing up the ICT co-coordinator to focus on the delivery of the curriculum.

#### 2. Someone to Call

Quality ICT Support means there is someone to call in an emergency, and someone to carry out the daily tasks of running a network - what would you do if:

If my server suddenly stopped working so that my whole network is unusable, who would I call?

All my computers have a virus - What do I do ?

Users are gaining access to documents and other sensitive information on the network, how do I stop this?

I have a new teacher/employee who needs a username and password, who can set this up?

#### 3. Highly Trained Experts

Managing and running a network is no small task. With Servers and Anti-Virus, TCP/IP and Broadband, Active Directory and Security. An ICT Support contract with MC3 Solutions means you get a highly trained IT professional looking after your network - someone who understands the technology.

#### 4. Planning

What will happen in 3 Years time? What about budgets? What do I need to invest in? Because you have your own specialist on-site you can benefit from all there experience and knowledge. You will get help in planning you ICT provision, budgeting and knowing what is up and coming in the next few years.

### Questions People Ask

#### Q - Can't I Just Pay When Something Goes Wrong?


A - Yes - but it is more expensive! Engineer call-outs are expensive, and you may struggle to get an engineer on-site when you want. Also, a network will work better with regular maintenance.

#### Q - How about employing a full-time engineer with other schools?

A - A few schools do this, but what happens if they leave, or one school drops-out, or are on long-term ill?

#### Q - Can't we just phone the LEA?

A - The LEA will advise and help you with education ICT matters, but they won't fix or help you with any network problems.

MC3 Solutions offer ICT Support Contracts in Merseyside, Lancashire, Wigan, Warrington and over North West. **For a Free ICT Audit and to discuss further please ring:  0845 869 7781**

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